#### New Jersey Department of Banking and Insurance Valuation Bureau P.O. Box 325 Trenton, NJ 08625-0325

### APPLICATION PACKAGE FOR LICENSURE AND CERTIFICATION AS AN ORGANIZED DELIVERY SYSTEM (ODS)

#### Application Checklist for ODS Certification or Recommendation for License

Please use this checklist to complete the application package. Refer to N.J.A.C. 8:38B-2.2, 2.3 and 2.4 for more detailed instructions. (Applicants for license should refer also to regulations under Title 11 of the New Jersey Administrative Code.) Applications should be mailed to: ODS Certification at the above address or delivered to: New Jersey Department of Banking and Insurance, Valuation Bureau, 20 West State Street, 11th Floor, Trenton, NJ 08625.

### Part A (N.J.A.C. 8:38B-2.3)

	( <u>N.J.A.G.</u> 0.30D-2.3)
1.	A completed Application Cover Sheet
2.	A completed Irrevocable Consent to Jurisdiction of the Commissioners and New Jersey Courts
3.	A completed Appointment of Attorney for the State of New Jersey (all applicants; for license, appoint the Commissioner of the Department of Banking and Insurance)
4.	A completed Financial Risk Affidavit (applicants for certification only)
5.	A copy of the ODS's basic organizational documents, as defined at $\underline{\text{N.J.A.C.}}$ 8:38B-1.2
6.	A copy of the ODS's executed by-laws, plan of operation, rules and regulations, or similar documents intended to regulate the conduct of the ODS's internal affairs
7.	A Biographical Affidavit completed for each of the individuals who are, or are intended to be, responsible for the conduct of the affairs of the ODS, including: i) members of the ODS's board of directors, executive committee or other governing board or committee; ii) the ODS's principal officers, and medical director, if applicable; iii) any person who owns or has the right to acquire 10 percent or more of the voting securities of the ODS; iv) each person that has loaned funds to the ODS for the operation of the ODS's business; and v) partners or members, in the case of a partnership or association
8.	<ul> <li>A business plan consisting of: <ul> <li>i) an organizational chart of the ODS;</li> <li>ii) a narrative description of the ODS, its facilities, and personnel, and the health care services to be offered by the ODS to a carrier;</li> <li>iii) a list of the geographical areas in which the described health care services are to be performed and approximate number of each type of provider who will provide the health care services;</li> <li>iv) a description of any administrative services for which the ODS shall be responsible on behalf of the carrier;</li> </ul> </li> </ul>

a list of any affiliate of the ODS that provides services to the ODS in New

Jersey and a description of any material transaction between the affiliate and

V)

the ODS;

- vi) a description of any arrangements between the ODS and any other ODS or subcontractor for services associated with the provisions of health care services:
- vii) a description of any reinsurance or stop loss arrangements;
- viii) a plan, in the event of insolvency of the ODS, for continuation of the health care services to be provided in accordance with existing contracts and laws;
- ix) a description of the means by which the ODS will be compensated under contracts with carriers;
- x) a description of the arrangement for the ODS reporting of data to the carriers and a description of the carrier's oversight responsibility.

	and a description of the carrier's oversight responsibility.
9.	A specimen copy of all provider agreements made or intended to be executed between the ODS and providers
10.	A specimen copy of all contracts made or intended to be executed between the ODS and any other ODS or subcontractor for services associated with the provision of health care services
11.	A specimen copy of all management agreements made or to be executed between the ODS and one or more carriers
12.	A list of all administrative, civil or criminal actions and proceedings to which the ODS, its affiliates, or persons who are responsible for the conduct of the affairs of the ODS or affiliate, have been subject, including a statement regarding the resolution of such actions and proceedings.
13.	A list of the carriers with which the ODS has contracted or intends to execute a contract pending the approval of the application
14.	A list of all states in which the ODS has been or currently is doing business as described in the application
15.	The appropriate fee set forth at N.J.A.C. 8:38B-2.9
	Part B ( <u>N.J.A.C.</u> 8:38B-2.4)
1.	Services for which certification is being sought (please check all that apply):    1) Performance of one or more types of health care services delivery   2) Network management   3) Credentialing and recredentialing   4) Utilization management development   5) Utilization management application   6) Utilization management appeals   7) Member complaints   8) Provider complaints   9) Continuous quality improvement
2.	For performance of one or more types of health care services delivery:  a) List of names of all providers by county, municipality, zip code, and services  b) Map of the service area identifying the location of the participating providers

	c)	Criteria to assure the availability and accessibility of services to be performed
3.	For netwo	ork management:  Demonstration of adequacy of the network for services offered in relation to population to be served consistent with standards of N.J.A.C. 8:38B-3.5
	<ul> <li>□ b)</li> <li>□ c)</li> <li>□ d)</li> <li>□ e)</li> <li>□ f)</li> <li>□ g)</li> <li>□ h)</li> </ul>	Demonstration of the CQI program Demonstration of the complaint and appeal system for providers Demonstration of the provider participation panel Demonstration of the hearing panel for provider terminations Demonstration of records maintenance procedures and standards Credentialing and recredentialing standards Statement of deficiencies and POCs with respect to licensed facilities
4.	For crede	ntialing and recredentialing: Policies and procedures demonstrating compliance with <u>N.J.A.C.</u> 8:38B-3.6
	□ b)	Designated medical director and his/her functions  Explanation of linkage and coordination with the CQI and complaint systems of the carrier(s) and/or their other contractor(s), including flow chart(s)
5.	For utiliza □ a)	tion management development:  Policies and procedures for developing protocols and guidelines, demonstrating compliance with N.J.A.C. 8:38B-3.7
	<ul><li>□ b)</li><li>□ c)</li></ul>	Designated medical director and his/her functions Copy of the protocols and guidelines developed, and instructions for use
6.	For perfor	mance of utilization management: Policies and procedures, demonstrating compliance with N.J.A.C. 8:38B-3.8
	<ul><li>□ b)</li><li>□ c)</li><li>□ d)</li></ul>	Designated medical director and his/her functions Explanation of medical director's oversight, if employed by the carrier Explanation of the UM criteria used
7.	For utiliza ☐ a)	tion management appeals: Policies and procedures, demonstrating compliance with N.J.A.C. 8:38B-3.9
	<ul><li>□ b)</li><li>□ c)</li></ul>	Designated medical director and his/her functions Flow chart demonstrating communication and decision-making, if the medical director is employed by the carrier
	☐ d)	Specimens of letters regarding appeal rights and decisions on appeals to be sent to both covered persons and providers.
8.	For memb	per complaints: Policies and procedures, demonstrating compliance with N.J.A.C. 8:38B-3.12
	□ b)	Explanation of linkage and coordination with the CQI and complaint system of the carrier(s) and/or their other contractor(s)
	□ c)	Explanation of how complaints are segregated among carriers (and other clients)
	☐ d)	Specimens of the letters regarding complaint and complaint resolution to be sent to covered persons and providers acting on behalf of covered persons

9. F	or provider complaints:
	a) Policies and procedures, demonstrating compliance with <u>N.J.A.C.</u> 8:38B-3.11
	b) Explanation of linkage and coordination with the CQI and complaint system of the carrier(s) and/or their other contractor(s)
	c) Explanation of how complaints are segregated among carriers (and other clients)
	d) Specimens of the letters regarding a complaint and complaint resolution to be sent to providers.
10.	For continuous quality improvement:
	a) Policies and procedures, demonstrating compliance with <u>N.J.A.C.</u> 8:38B-3.10
	b) Explanation of linkage and coordination with the complaint systems and other continuous quality improvement components that the carrier(s) may
	have  c) Designated medical director and his/her functions
	Part C ( <u>N.J.A.C.</u> 8:38B-2.2)
1.	Application in 3-ring binder(s), labeled with the ODS' name, and serially numbered, if necessary
2.	Application tabbed, exhibits segregated, and shown in order requested in regulations
3.	All pages numbered
4.	All specimen contracts contain unique identifier in lower left corner of each page
5.	Payment by check or money order made payable to the "Treasurer, State of New Jersey"
6.	No items left blank

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# APPLICATION PACKAGE FOR LICENSURE AND CERTIFICATION AS AN ORGANIZED DELIVERY SYSTEM (ODS) APPLICATION COVER SHEET

1.	Type of Application:  Licensure  Certification	Name of Applicant		
3.	Physical Address of Applicant:		4.	Mailing Address:
5.	Organizational Information  Corporation Trust	☐ Professional Corporation		☐ Professional Association ☐ Other
6.	Provide a brief description of the		will be	providing:
7.	City and State of Incorporation (if City:			State:
8.	Federal Employer Identification N	Number or		Social Security Number
0.		Number Of	· <del>-</del>	Social Security Number
9.	Title: Telephone Number: Toll-Free Number: Fax Number: E-mail Address:			
10.	Resident Status - Resident of Ne	w Jersey?	Cou	nty in which Home Office is located for NJ Residents
c a Ir c	pplication and herein is true to the nsurance may rely on the informa	e best of my information, kation set forth in the applicated 7:48H-1 et seq. I further	If of the nowled ation at certify	ne applicant, the information set forth in the enclosed dge and belief, and that the Department of Banking and and herein in determining whether to grant a license or that the applicant is familiar and will comply with the
Full L	egal Name of Applicant (Type or F	Print )	Title	
Signa	ture of Applicant		Date	

### IRREVOCABLE CONSENT TO JURISDICTION OF THE COMMISSIONER AND NEW JERSEY COURTS

THE STATE OF	}
COUNTY OF	} KNOW ALL MEN BY THESE PRESENTS:
That(Name of	Applicant) of
	is filing herewith its application for
(Domiciliary City and State)	is filling flerewith its application for
certificate to operate as an organized delivery syste	em in the State of New Jersey;
·	e Commissioner of Banking and Insurance, shall consent to the jurisdiction of
(Name of Applicant)	
the Commissioner of Banking and Insurance and a or other activity subject to regulation under N.J.S./ Jersey statutes or rules; and	· · · · · · · · · · · · · · · · · · ·
That such consent to the jurisdiction of the Country the New Jersey courts shall be and remain irrevoca	Commissioner of Banking and Insurance and able for as long as
	possesses a certification from the
(Name of Applicant)	
Commissioner of Banking and Insurance or engag or from the State of New Jersey, and until all cont satisfied.	
Witness our hands and the impress of the se	eal of said applicant, this day of
, 20	
(Corporate Seal-if applicable)	
	Signature of President (or authorized representative)
Attest:	(Print or Type Name)
	Signature of Secretary (or authorized representative)
	(Print or Type Name)

### **Appointment of Attorney for the State of New Jersey**

KNOW ALL MEN BY THESE PRESENTS	S: That the
of the	
in the	
desiring to do business in the State of New constitutes and appoints the Commissioner of B	Jersey in conformity with the laws thereof, hereby, Banking and Insurance of New Jersey, and his or hereby, upon whom all original process in any action
or legal proceeding against said	
may be served. And the said	
hereby stipulates and agrees that any original pro-	ocess against it, which is served upon said Attorney,
shall be of the same legal force and validity as if	served upon said ,
·	nue in force irrevocable so long as any liability of said remains outstanding in New Jersey.
IN WITNESS WHEREOF, the said	
has caused these presents to be subscribed by it	ts President, and attested by its Secretary, and its
corporate seal to be hereunto affixed, this	day of ,
20	
(Corporate Seal-if applicable)	
	Signature of President (or authorized representative)
Attest:	(Print or Type Name)
	Signature of Secretary (or authorized representative)
	(Print or Type Name)

#### **FINANCIAL RISK AFFIDAVIT**

#### (Print or Type)

I,	,
(Name of Officer)	(Title)
an officer of	being duly authorized to
(Name of	ODS)
provide this affidavit on behalf of	, do
	(Name of ODS)
hereby attest and affirm that	, does not
	(Name of ODS)
17:48H-1 et. seg., and rules promulgated pursual	nancial risk from any carrier as defined by N.J.S.A. nt thereto and shall not accept a transfer of financial
risk from any carrier until such time as	
	(Name of ODS)
becomes licensed by the New Jersey Departme	ent of Banking and Insurance. Further, I attest and forth in this application do not constitute the transfer
Dated and signed this day of	of , 20 at I hereby certify under penalty of perjury that I am
knowledge and belief.	
	(Signature of Affiant)
State of	
County of	
Personally appeared before me the above named	4
Totaliany appeared select me the aseve name.	(Name of Officer of ODS)
	rn, deposes and says that he executed the above contained therein are true and correct to the best of
Subscribed and sworn to before me this	day of , 20
	(Notary Public)
	My Commission Expires

#### **BIOGRAPHICAL AFFIDAVIT**

#### (Print or Type)

Full Na	ame and	d Address of Applicant (Do not use Group Names):
about	myself	with the above-named applicant, I herewith make representations and supply information as hereinafter set forth. (Attach addendum or separate sheet if space hereon is answer any question fully.) IF ANSWER IS 'NO' OR 'NONE', SO STATE.
1.	Affiant	's Full Name* (Initials not acceptable)
2.	☐ Yes	vou ever had your name changed?  S □ No give the reason for the change.
	a)	Other names used at any time.
3.	Date o	f Birth
	Place	of Birth
4.	Affiant	's Business Address
	Busine	ess Telephone

<u>.</u>	<u>Date</u> <u>Street Address, City and Sta</u>	rent address te
*Thes	se items may be submitted on a separate form to maintain con	fidentiality.
Educa	ation (Dates, Names, Locations and Degrees).	
a)	College	
b)	Graduate Studies	
c)	Others	
List o	f memberships in professional societies and associations.	

	<u>Date</u> <u>Employer Name and</u>	<u>d Address</u>	<u>Title</u>
Pres	ent employer may be contacted:	☐ Yes	□ No
Form	ner employers may be contacted.	☐ Yes	□ No
a)	Have you ever been denied an ind a bond canceled or revoked?  Yes No  If yes, give details:	ividual or positic	on schedule fidelity bond
List gove held	a bond canceled or revoked?  Yes No  If yes, give details:  any professional, occupational and rnmental licensing agency or regulation the past (provide date license issues)	vocational lice	nses issued by any paich you presently hold
List gove held	a bond canceled or revoked?  Yes No If yes, give details:  any professional, occupational and remental licensing agency or regulate	vocational lice	nses issued by any p nich you presently hold

voca or ha	as any such license held by you ever been suspended or revoked?  'es
If ye	s, give details:
orga	any insurers, prepaid dental plans, health service corporations or health maintena anizations, in which you control directly or indirectly or own legally or beneficially a nore of the outstanding stock (in voting power).
If an	by of the stock is pledged or hypothecated in any way, give details:
	ord, shares of stock of the applicant-organized delivery system or its affiliates?
reco	ord, shares of stock of the applicant-organized delivery system or its affiliates?
reco	ord, shares of stock of the applicant-organized delivery system or its affiliates?
reco	e you ever been adjudged a bankrupt?

	a)		Has any company been so charged, allegedly as a result of any action or conduct on your part?				
		☐ Yes	☐ No				
18.	emplo corpo position or in r	Have you ever been an officer, director, trustee, investment committee member, key employee or controlling stockholder of any insurer, prepaid dental plans, health service corporations or health maintenance organizations, which, while you occupied such a position or capacity with respect to it, became insolvent or was placed under supervision or in receivership, rehabilitation, liquidation or conservatorship?  Yes No					
19.	Has the certificate of authority or license to do business of any insurer, prepaid dental plans, health service corporations or health maintenance organizations, of which you were an officer or director or key management person ever been suspended or revoked while you occupied such position?  Yes  No						
	If yes, give details:						
	-						
Date	d and si	gned this	d	lay of		, 20 at	
				I he	eby certify under pena	alty of perjury that I am	
	•	y own beha nd belief.	If, and that the fore	going staten	ents are true and cor	rect to the best of my	
	go a						
					(Signature of	Affiant)	
State	e of						
Pers perso instru	onally a onally k ument a	ppeared be nown to m	fore me the above-nate, who, being duly statements and answ	amed sworn, depo	ses and says that he	e executed the above d correct to the best of	
Subs	scribed a	and sworn to	before me this		day of	, 20	
					(Notary Public)		
				Mv C	My Commission Expires		